

Notice to Ticket information

- Standing Zones: Only allowed aged 12 or above and with height 140cm or above.
- Alcohol purchases are strictly limited to individuals aged 18 and above.
- Each ticket admits one person only.
- This event uses e-tickets, please present E-ticket (QR code) for direct verification and access. Valid original e-ticket must be presented for entry.
- Once the e-ticket is used, the QR code will be deactivated from the system and cannot be reused. There is no re-entry permitted.
- Please keep your tickets secure and do not share order information in any form. We are not responsible for any loss, damage, theft, or disclosure of your ticket or redemption code.
- After entry, viewing will be in a standing area; tickets do not correspond to specific seats or serial numbers. It is available on a first come first served basis
- Bag checks will be conducted at entry; prohibited items will not be stored on site.
- All tickets sold are non-cancellable, non-transferable, non-refundable and non-exchangeable; no reissues will be processed.
- The selected date and time cannot be modified after booking.
- Ticket holders are obliged to comply with the rules and regulations of the venue and Organizer.
- All changes will be announced by the organizer or venue. Door times are subject to change on the day of the Event, and event organizer reserves the right to change such times, as the case may be (including in the interests of safety and weather conditions).
- In case of dispute arising from the ticketing sales and promotion of "DJ Snake Live in Hong Kong French May Arts Festival 2026: Sino French Electronic Music Show", the decision of the Organizer shall be final.
- If the event is postponed or canceled due to force majeure, we will process orders per the organizer's official solutions and is not responsible.